



Q: What is the deadline for the application?

A: May 15, 2024 at 5pm PST.

Q: Who do I reach out to with general application questions?

A: Please email Ryann Weaver, Chief Marketing Officer at InRoads Credit Union: ryann.weaver@inroadscu.org.

Q: What do I do if I have technical difficulties with the application or uploading the required documentation?

A: Please call/text InRoads at 503.397.2376.

Q: Is my sensitive information secure in the application document and/or the upload of required documentation?

A: Yes. The application uses AdobeSign and the upload of documentation and video uses ShareFile.

- Acrobat Sign employs PCI DSS approved encryption algorithms to encrypt documents and assets at rest with AES 256-bit encryption and uses HTTPS TLS v1.2 to protect data in transit.
- Documents in transit are encrypted using 256-bit SSL the same security used by banks and many e-commerce sites.

Q: What are the details of the InRoads Privacy Policy?

A: Please visit: https://www.inroadscu.org/privacy-policy/

Q: What is the selection process for the grants?

A: Grant applications will be reviewed by a committee who will evaluate the eligibility of the applicant, the proposed usage of the funds and the impact of the grant overall. Awards will go to the businesses for which the grant would make the largest or most unique impact on the business.

Q: Do I have to make a video?

A: Yes, a video is required. Please note that video production quality is not considered as part of the selection criteria.

Q: Will my video be used on social media or for promotional purposes?

A: If you select "agree" within the application for this question, it could be. If you select "disagree", it will not.

Q: My business is a franchise. Do I qualify for this grant? A: No.

Q: My business is located in Washington County, but I also have locations outside the county. Is the limit of 10 employees just the ones working in Washington County?

A: We are targeting support for small businesses with 10 employees or less – all employees of the business would count towards that limit regardless of where they work.