

InRoads Credit Union is seeking a diligent and knowledgeable full time Director of Digital Solutions to join our team in St. Helens, Oregon. This position comes with a full benefit package including a matching 401k and is eligible for a hybrid work schedule.

At the heart of every InRoads Credit Union position is a relationship built between the you and the members you serve. Transparency, acceptance of individuality, confidence and strong communication skills are necessary. You understand that members trust and rely on your assistance daily. Your goal is to exceed the members expectations in everything you do.

The role of the Director of Digital Solutions requires passion for the digital experience across multiple banking channels meeting the ever-changing needs and expectations of today's consumers (our current and future member's). This position will need to have a deep understanding of global digital banking capabilities and offerings as well as the competitive landscape ensuring InRoads is effectively attracting new members and deepening wallet share of existing members. The Director of Digital Solutions will also be responsible for managing projects, staying on schedule within budget, communicating status updates as needed with Chief Technology Officer and other InRoads management as required.

This role will require a minimum of three to five years of job-related experience including a knowledge of financial products and services, strong leadership, coaching and supervisory skills. A Bachelor's degree in a business-related field is preferred.

A successful Director of Digital Solutions should be equipped with the following:

- Requires strong interpersonal and communications skills to discuss, provide guidance and/or resolve member or staff concerns.
- Strong leadership skills and attention to detail.
- Proficiency in spreadsheet, word processing, Outlook, and database software applications skills is required.
- Must be reliable in creating highly accurate work results, meeting strict deadlines.
- Requires working with others in a group or team and the ability to remain flexible despite interruptions and/or routine changes to priorities and/or job duties.
- Experience in banking applications core solutions, digital banking (web and mobile platforms), account and loan origination, digital communication, payments and business intelligence/data analytics is desired.
- Requires the ability to sit for long periods of time, talk, hear, and use hands and fingers to operate a computer and telephone while interacting using video and computer screens.
- Requires the ability to work in a confined area.
- Occasionally be required to stand, walk, reach with arms and hands, climb or balance, and to stoop, kneel, crouch or crawl.
- Ability to work on flexible hours including evenings and weekends and be bondable.
- Must be able to travel to other branch locations on occasion.
- The potential of dangerous situations, (due to the nature of our business) such as robbery, kidnapping, or hostage, etc.



InRoads Credit Union is an Oregon-based not-for-profit financial institution. At InRoads, we are that trusted resource for our members and communities. We're here to deliver the financial expertise our members want and need, from affordable loans and financial resources, to money saving advice and planning. When our members succeed, so does the credit union. Our employees are a vital part of that success. Transparency, celebration of individuality, confidence, the ability to work with members to achieve their financial goals and dreams, and strong communication skills are necessary for any successful candidate.

Together we are InRoads Credit Union.

If you feel a connection to our credit union after reading a little about the position and our organization, and you meet minimum qualifications, submit your employment information (letter of interest, resume and application) as soon as possible. This position will remain posted until filled.

InRoads is an equal employment opportunity employer.